



## Bunya Mountains Accommodation Centre

# PRIVACY POLICY

### **PRIVACY NOTICE:**

We value your privacy and take every step to ensure that your information remains confidential. The statement below is a summary of the privacy policies employed by Rural Estates Pty Ltd (BUNYA MOUNTAINS ACCOMMODATION CENTRE). Please direct all enquiries to us through one of the following means:

The Bunya Mountains Accommodation Centre  
M/S 501  
DALBY QLD 4405

Phone: (07) 4668 3126  
Fax: (07) 4668 3162  
Email: [info@bunyamountains.com](mailto:info@bunyamountains.com)

### **What personally identifiable information does BUNYA MOUNTAINS ACCOMMODATION CENTRE collect from me?**

BUNYA MOUNTAINS ACCOMMODATION CENTRE does not collect private or personal information from its web site or in person at our business location, except where you willingly provide it in the process of making a booking or checking in for accommodation or in providing return contact information for enquiry purposes.

We will use the personal information you provide as per our Terms and Conditions at Check In and on our web sites to process and record your personally requested or online transaction when you:

- Make a Reservation
- Check In for Accommodation and set up required Credit Account facilities
- Request a Proposal - Conference, Wedding, School and Group Organisers
- Contact Us with Your Questions or Comments

If you contact BUNYA MOUNTAINS ACCOMMODATION CENTRE we may keep a record of that correspondence. Apart from limited exceptions, you have the right to access all personal information that we hold about you. With prior arrangement we are able to provide you access to that information; in some cases a small fee may apply for the provision of such information.

BUNYA MOUNTAINS ACCOMMODATION CENTRE occasionally asks users to complete surveys that we use for research purposes. Wherever BUNYA MOUNTAINS ACCOMMODATION CENTRE collects personal information we make an effort to include a link to this Privacy Policy on that page.

### **What are cookies and does BUNYA MOUNTAINS ACCOMMODATION CENTRE use them?**

A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. BUNYA MOUNTAINS ACCOMMODATION CENTRE uses cookies solely for the purposes of enabling a more efficient navigation system while you are using our site. We do not use this cookie to collect information about the user.

**With whom does BUNYA MOUNTAINS ACCOMMODATION CENTRE share my information?**

BUNYA MOUNTAINS ACCOMMODATION CENTRE will not disclose any of your personally identifiable information except when we have your permission or are legally bound to do so.

**What is the BUNYA MOUNTAINS ACCOMMODATION CENTRE policy on allowing me to update, correct, or delete my personally identifiable information?**

You may edit any personal information that BUNYA MOUNTAINS ACCOMMODATION CENTRE holds on you by contacting us via phone, fax, or e-mail. Your information can be updated, corrected or deleted at your request.

**How does BUNYA MOUNTAINS ACCOMMODATION CENTRE protect my personal information?**

As with all information, BUNYA MOUNTAINS ACCOMMODATION CENTRE will never rent or sell your personal information.

**Security**

RMS Online, our online Accommodation Booking system use Payment Gateway by Secure Pay - Secured Socket Layer ("SSL") software up to 128-bit encryption in order to encrypt the personal information that you provide to us through them. Provided that you use a SSL enabled Internet browser like the most current versions of Microsoft Internet Explorer or Netscape Navigator, your transmissions of personal information to us through them online will be secure. You can verify whether the information you will be asked to provide on any particular page of this or any other web site will be transmitted using SSL encryption by confirming the presence of a "closed lock" (for users of Microsoft Internet Explorer) or a "solid key" (for users of Netscape Navigator) symbol on the bottom bar of your browser window. You can also verify that your personal information will be encrypted using SSL encryption by making sure that the prefix for the web address listed for that page has changed from "http" to "https". If you do not see the appropriate symbol and the "https" prefix, you should not assume that the personal information that you are being asked to provide will be encrypted prior to transmission.

The personal information that we collect from you online is stored by Bunya Mountains Accommodation Centre and its service providers disclosed in this policy on databases protected through a combination of physical and electronic access controls, firewall technology and other reasonable security measures. Nevertheless, such security measures may not prevent all loss, misuse or alteration of personal information and we are not responsible for any damages or liabilities relating to any such security failures.

As a result, while we strive to protect your personal information, BUNYA MOUNTAINS ACCOMMODATION CENTRE cannot ensure or warrant the security of any information you transmit to us via email or customer response form. Once we receive your transmission, we make our best effort to ensure its security on our systems.

**Children**

Our web sites do not sell products for purchase by children. If you are under 18, you may only use our web sites with the involvement of a parent or guardian.

**Additional Information**

Questions regarding this statement should be directed to [info@bunyamountains.com](mailto:info@bunyamountains.com)

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